

## **NEW** Sletter



## Breaking Ground: Project-Based Vouchers (PBV) in Long Beach

Long Beach, CA - February 24, 2014 - The Housing Authority of the City of Long Beach (HACLB) broke ground on Cabrillo Gateway, the new development under construction near the Port of Long Beach. Cabrillo Gateway is being developed by Century Villages at Cabrillo (CVC) and will feature 80 units with HUD Section 8 Project-Based Vouchers (PBVs) plus one manager's unit. For future residents it will also represent the symbolic gateway out of homelessness and into a hopeful, healthy future.

The HACLB and CVC have partnered with local agencies to ensure supportive services are onsite and available. The Los Angeles County Department of Mental Health will provide targeted mental heath services to eligible households. Further, The Children's Clinic has agreed to operate a Federally Qualified Health Center on the ground floor of Cabrillo Gateway.

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### WHAT'S HAPPENING IN SOCAL?

## San Diego Housing Commission (SDHC) uses Project-Based Vouchers to fight Homelessness

Connections Housing Downtown Marks One Year of Collaboration in Addressing Homelessness with Successful "Housing First" Model

San Diego - April 14, 2014 - Connections Housing Downtown, the City of San Diego's first-ever collaborative venture into the "Housing First" model for addressing homelessness, is showing remarkable success in its first year. Nearly 400 formerly homeless individuals who received help in stabilizing their lives have now moved into permanent supportive or longer-term housing.

The San Diego Housing Commission (SDHC) supports the City-sponsored public-private collaboration with federal Project-Based Housing Vouchers. These housing vouchers help fund 89 of the housing units, which are critical in helping to provide homeless men and women with a place to live as quickly as possible, the goal of "Housing First."

"What we have seen here today is not only a vision met, but is also a promise kept," said Richard C. Gentry, President & CEO of SDHC, which provides ongoing residential funding for the center. "It's not enough to get people off the streets for just a short time. Transitional housing is important. But permanent supportive housing is where we need to go."

The year-round homeless facility is part of an innovative approach to ending homelessness that combines housing with an array of support services for men and women taken off the streets of downtown San Diego. In addition to its 150 interim housing beds and 73 permanent studio apartments, Connections Housing helps its residents with a community health clinic operated by Family Health Centers of San Diego, substance-abuse counseling, employment services and other assistance. SDHC contracts with People Assisting the Homeless (PATH) San Diego to operate the interim housing. PATH Ventures was co-developer of the project with Affirmed Housing Group.

# Edison Provides Education Funds for Public Housing Youth in LA County

The Housing Authority of the County of Los Angeles (HACoLA) and the Los Angeles County Community Development Foundation are awarded \$25,000 and 5 laptops to prepare youth for college

Alhambra - June 10, 2014 – The Los Angeles County Community Development Foundation (CDF), which is affiliated with the HA-CoLA, was awarded a \$25,000 grant and 5 laptops from Southern California Edison to prepare public housing youth for college. CDF Executive Director, Jennifer Blackwell-Trotter, stated "we are excited to continue this long-standing partnership with Edison - a business leader supporting educational programs that emphasize science, technology, engineering, arts, and math (STEAM)."

With the support of Edison, the CDF will continue to provide low -income students living in Public Housing owned and operated by the HACoLA with its "Project: Scholars" initiative that focuses on

STEAM education and creating a college bound and career exploring culture within disadvantaged communities. Participants of "Project: Scholars" are eligible for college scholarships, to attend afterschool programming and SAT/ACT exam preparation, to receive mentorship from college graduates, and prepare for life after school by attending various career and life skills workshops.

To hear more amazing and inspiring stories or to provide donations, please contact Jennifer Blackwell-Trotter at the Community Development Foundation 626-586-1899 or visit <a href="www.lacdf.org">www.lacdf.org</a>.

## **HACSB** introduces paperless HAP

#### System provides 18-month payment history to landlords on program

The Housing Authority of the City of Santa Barbara is the latest agency to offer landlords direct deposit of Housing Assistance Payments (HAP).

Additionally, all landlords have the option to access payment information online through the HMS PAL website. It provides an 18-month payment history, year to date totals and the most current check and direct deposit data is available.

Because landlords can view the same information online as on paper statements, the Housing Authority encourages going paperless, and opting to not receive the paper remittance advices.

In a letter to the HACSB landlords dated March 1, 2014, Finance Director Bob Peirson, said, "Now, I can tell you that the online system is easy to use, convenient and is available anytime. I can tell you that it provides you with access to at least two years of detailed historical payment information, that it contains all of the same information contained on the paper remittance advices that we mail you each month."



Pictured here is one of the many units available to resident from the City of Santa Barbara. HACSB recently transitioned to a paperless HAP payment system for the landlords of the Housing Choice Voucher program.

The program was scheduled to be fully implemented in May. Switching to the paperless HAP voucher payment system was expected to save the HACSB approximately \$3,500 annually.

## New management specialist joins LAOPH staff

In May, the Los Angeles Office of Public Housing (LAOPH) welcomed a new staff member. William M. Rhodes joins the staff as a Portfolio Management Specialist (PMS). A native of Augusta, Ga., Mr. Rhodes is an U.S. Air Force veteran with more than 20 years of active duty service. He has more than 10 years of housing authority experience.

As a PMS, his duties will be to serve as internal support on technical issues involving PIH programs and projects. He will also work on ensuring the physical integrity and financial viability and managing the efficient and effective coordination and operation of PIH activities and projects.

He is a professional Master Scuba Diving Instructor with PADI, the Professional Association of Dive Instructors and his a licensed U.S. Merchant Marine Captain. Among his list of hobbies is cooking, playing both the acoustic and electric guitar.



### HUD provides local homeless programs additional funding

Story by Shantae Goodloe June 19, 2014

Urban Development (HUD) Secretary known it in these communities." Shaun Donovan announced a second homelessness.

children that are living on the street or of ending homelessness. in emergency shelters.

ing homelessness and now is not the operating across the U.S. time to retreat from doing what we know works," said Donovan.

novan added, "Investing in proven Donovan added, "During this touch

to nearly 900 local homeless assistance called 'Continuums of Care' were lessness as we know it. programs across the country. Provided asked to make strategic and hard decithrough HUD's Continuum of Care sions in order to implement a required Program, the funding announced will five percent cut as a result of sequesensure additional permanent and tran- tration. While HUD was able to fund sitional housing renewal projects are all eligible new permanent housing able to continue operating in the comprojects requested, the Department was ing year, providing critically needed only able to fund permanent housing housing and support services to those and transitional housing renewal propersons and families experiencing jects requested in this second round of grants (Tier 2). Despite these cuts and the tough budgetary decisions they The grant announcement includes 436 forced, most local planners chose to new local projects aimed at providing reallocate funds from lower priorities permanent supportive housing for per- in order to create projects following sons experiencing chronic homeless- best-practice models that serve those ness through a Housing First approach homeless persons most in need and to and to "rapidly re-house" families with help the community achieve the goal

Earlier this year, HUD awarded \$1.6 "Communities all across the country billion in the first round of funding to are changing their approach to reduc- more than 7,100 existing programs

strategies such as 'Rapid Re-housing' budget climate, ending homelessness and 'Housing First' help to break the requires a continued bipartisan com-WASHINGTON— U.S. Housing and cycle of homelessness as we have mitment from Congress. The grantees receiving funds today will join the thousands of local programs that are round of grants totaling \$140 million This year, local planning agencies already on the front lines ending home-

#### **Local Counties**

#### **Receiving Funding**

Los Angeles County - \$2,100,867

San Diego -\$654, 949

Santa Ana/Anaheim/Orange County

\$1,487,909

Bakersfield/Kern County \$95,128

Long Beach CoC \$417,163

Pasadena CoC \$325,194

Riverside City and County \$980,635

San Bernardino City & County

\$911,193

Oxnard/San Buenaventura/Ventura County \$300,675

Glendale \$185,437

#### Real Estate Assessment Center's TAC moves to Capital View Building

(TAC) Modernization Initiative, effective Monday, June reopen at 7:00am ET Monday, June 30. 30, the Real Estate Assessment Center's (REAC) TAC is moving from the Potomac Center facility to the Capital During that period, TAC customers have the option of View Building. Both locations are within the HUD Head- leaving a voice mail message or sending service requests 1-888-245-4860. In order to minimize the time TAC ser- email requests on Monday, June 30, 2014. vices will be offline and unavailable. TAC operations will

As part of a broad-based Technical Assessment Center cease promptly at 3:00pm ET on Friday, June 27, and will

quarters LAN. Please note that the REAC mailing ad- by email requests to REAC\_TAC@hud.gov. It is expected dress will not change. The TAC phone number will remain that REAC will be able to process those voice mail and

## Acting Deputy Director is a Recipient of the Secretary's Award for Exceptional Field Operations



Pictured Above are Shaun Donovan, Secretary of HUD; Helen Kanovsky, Acting Deputy Secretary of HUD; and Honoree(s): Unabyrd Wadhams; Jose Cintron; Stephen Kidd, LAOPH Acting Deputy Director; Bailey Smuhl; Mike Wurl; and Shirley Wong

jor program objectives in field operations.

"I'm honored to receive such a distinguished award," said Stephen Kidd, Acting Deputy Director of the HUD Los Angeles Office of Public Housing. Acknowledging his team members, Kidd added, "working with such esteemed colleagues continues to be a truly rewarding experience."

The Office of Public and Indian Housing (PIH) is responsible for the administration, monitoring, and oversight of over \$26 billion in program

The Secretary's Award recognizes employees funds (nearly 60 percent of HUD's total 2014 apfor exceptional achievements which substan- propriated budget authority). In spring of 2013, tially contribute to the accomplishments of ma- this special team reviewed existing risk assessment tools, compiled the best of the best, and developed a comprehensive National Risk Assessment which was piloted nationally in August 2013. The national team worked tirelessly to create a risk assessment model using standards defined by the ISO 31000 (International Organization for Standardization) and OMB Circular A-I 23 Management Responsibility for Internal Control. The National Risk Assessment helps the field offices identify and analyze risk at all PHAs, including the causes and establish custom risk treatment plans.

## **Take Notice of PIH Notices!**



Visit http://portal.hud.gov/hudportal/HUD?src=/program\_offices/administration/hudclips/notices/pih

Notice	Issued/Expires	Subject/Purpose
PIH 2014-14	<b>Issued</b> : June 18, 2014 <b>Expires</b> : This notice remains in effect until amended, superseded or rescinded	Voluntary conversion assessment for public housing agencies (PHAs) with fewer than 250 public housing units - This Notice is to offer small PHAs a streamlined cost analysis and process for the voluntary conversion of public housing to Housing Choice Vouchers (HCVs) under the authority provided at section 22(b)(3) of the United States Housing Act of 1937 (42 U.S.C 1437t(b) (3)) (1937 Act), and to clarify the applicable conversion implementation requirements of 24 CFR part 972.
PIH 2014-13	Issued: May 20, 2014 Expires: This notice remains in effect until amended, revoked, or superseded	Funding for Tenant-Protection Vouchers for Certain At-Risk Households in Low-Vacancy Areas - 2014 Appropriations Act - This Notice provides instructions, eligibility, and selection criteria on the funding process for tenant protection vouchers for certain at-risk households in low-vacancy areas, as provided for in the "Consolidated Appropriations Act, 2014" (PL 113-76), referred to hereafter as "the 2014 Appropriations Act," enacted on January 17, 2014.
PIH 2014-12 (HA)	Issued: May 19, 2014 Expires: This notice remains in effect until amended, superseded or rescinded	Changes to Flat Rent Requirements – 2014 Appropriations Act - This notice implements Sections 210 and 243 of Title II of P.L 113-76, the Consolidated Appropriations Act of 2014. Specifically, this guidance clarifies HUD's interpretation of the statutory amendment related to flat rents and the requirement that PHAs comply with the amendments by June 1, 2014.
PIH 2014-11	<b>Issued</b> : May 9, 2014 <b>Expires</b> : This notice remains in effect until amended, superseded or rescinded	<b>Section 184 Indian Loan Guarantee Program Processing Guidelines</b> - The purpose of this Notice is to provide information to lenders that service loans under the Section 184 Program about HUD's guidelines and procedures that must be followed in order to receive payment under the guarantee provided by HUD.
PIH 2014-10		<b>U.S.</b> Department of Housing and Urban Development (HUD) Privacy Protection Guidance for Third Parties - This notice informs all public housing agencies (PHAs) about their responsibilities for safeguarding personally identifiable information (PII) required by HUD and preventing potential breaches of this sensitive data.
PIH 2014-09 (HA)		<b>Emergency Safety and Security Grants Annual Funding Notification and Application Process</b> - This Notice provides guidance to public housing agencies (PHAs) seeking Emergency Capital Needs funding for safety and security measures.
PIH 2014-08		Reinstatement and Revision of Accessibility Requirements for Native American Programs - This Notice revises and extends all preceding PIH notices on Accessibility Requirements for Native American Programs: Section 504 of the Rehabilitation Act of 1973; Americans with Disabilities Act of 1990; Architectural Barriers Act of 1968; and Fair Housing Amendments Act of 1988.
PIH 2014-07	<b>Issued</b> : June 25, 2013 <b>Expires</b> : This notice remains in effect until amended, superseded or rescinded	Revision to PIH 2013-16 - Public Housing Operating Subsidy Eligibility Calculations for Calendar Year 2014 - This notice provides public housing agencies (PHAs) with instructions for the calculation of operating subsidy eligibility in Calendar Year (CY) 2014.
PIH 2014-06 (TDHEs)		Financial Audit Requirements for Tribal Participants in Public and Indian Housing Programs - This Notice rescinds and supersedes PIH Letter L-2007-03, issued June 29, 2007, to provide specific guidance on the financial audit requirements for the tribal participants in the following programs: the Indian Housing Block Grant (IHBG), the Indian Community Development Block Grant (ICDBG), the Native Hawaiian Housing Block Grant (NHHBG), Residential Opportunity and Self-Sufficiency (ROSS) Service Coordinators, the Rural Innovation Fund (RIF), and Rural Housing and Economic Development (RHED).
PIH 2014-05	Issued: Mar. 18, 2014 Expires: Dec. 31, 2014	Implementation of the Federal Fiscal Year 2014 Funding Provisions for the Housing Choice Voucher Program - This Notice implements the Housing Choice Voucher (HCV) program funding provisions of the "Consolidated Appropriations Act, 2014" (PL 113-76), referred to hereafter as "the 2014 Act," enacted on January 17, 2014.

## **Announcements**

### **Public Housing Capital Fund Program Final Rule Publication**

The Public Housing Capital Fund Program Final Rule was published in the *Federal Register* October 24, 2013 (Docket No. 5236-F-02) and became effective on **November 25**, **2013**. This regulation combines the Capital Fund requirements for modernization and development into a single regulation. It also updates and streamlines many of the Capital Fund and development requirements, incorporates recent energy requirements, and directs more funding towards modernization. This rule along with a new Capital Fund guidebook, which is under development and expected to be available in the Spring, will ensure that the Capital Fund Program is more efficiently and uniformly implemented by PHAs and managed more effectively by the HUD Field Offices.

http://portal.hud.gov/hudportal/documents/huddoc?id=CapFundFinalRule2013-23230.pdf

### **HUD REAC Monitoring of PHA Program Compliance**

As part of its internal control efforts, the Department 's Real Estate Assessment Center (REAC) continuously monitors the timeliness and accuracy of tenant information reported to the Public and Indian Housing Information Center (PIC). REAC performs data comparisons of tenant information reported in PIC to data obtained from other Federal databases to validate the accuracy of tenant-reported Social Security Numbers (SSNs), names, and date of birth. The intended outcome of this monitoring is to identify, reduce, and recover improper payments within HUD's rental assistance programs; improve the accuracy and integrity of tenant data; and to verify Public Housing Agencies (PHAs) compliance with PIC reporting and use of the Enterprise Income Verification (EIV) system.

The following lists the PIC data and frequency of REAC monitoring. PHAs should also ensure monitoring of the data below on a monthly (m) or quarterly (q) basis:

PIC Delinquency Report (m)

PIC Rexam Report (m)

**EIV PHA Usage Report** 

EIV Deceased Tenants Report (m)

EIV Identity Verification Report (m)

EIV Multiple Subsidy Report (q)

EIV Immigration Report (m)

EIV Income Report (m)

Tenant Unreported Income (m)



If further assistance is needed or for questions regarding the above listed data, please contact Martha.E.Murillo@hud.gov.

#### **HUD Secure System Password Reset**

Please be advised that your HUD-PIH EIV Coordinator or agency User Administrator cannot reset your HUD Secure System password. For password resets, you must go to: <a href="https://hudapps.hud.gov/reac/wass/resetPwd.html">https://hudapps.hud.gov/reac/wass/resetPwd.html</a>, and provide the requested information and then click on the **Reset Password** button at the bottom of the form.

## Announcements

### Public and Indian Housing One-Stop Tool (POST) for PHAs

PHA staff can use POST to obtain quick access to PIH systems, tools, training opportunities, program requirements, commonly used external websites, PIH contacts, and much more.

Some of the most helpful links are as follows:

- PIH A-Z Index
- News You Can Use
- Calendar of Due Dates

If you have recommendations to improve POST or if you are having difficulty accessing web pages, we want to hear from you! Please email us at <a href="mailto:POSTforPHAs@hud.gov">POSTforPHAs@hud.gov</a>.

#### Access POST

http://portal.hud.gov/ hudportal/HUD?src=/ program\_offices/ public\_indian\_housing/post



## **Proactive Exchange**

New Dates for this year! Please save the dates and mark your calendars! Please plan to attend these informative sharing sessions designed to improve communications and to ensure that our jurisdiction has no troubled PHAs.

Tuesday, July 22, 2014

Thursday, November 13, 2014

Time: 10-12pm

8th Floor Conference Room 611 Sixth Street

Los Angeles, CA 90017



If you will like to present at any of our upcoming Proactive Exchanges or have topic suggestions please email <a href="Maria.J.Granata@hud.gov">Maria.J.Granata@hud.gov</a>. We encourage you to attend in person and will continue to have Live Meeting available for those who can't be here. Hope to see you at our next Proactive Exchange coming up November 13 2014.

#### **Helpful Resource Links**

Two Year Forecasting Tool - PHA staff can use this tool to forecast the relationship between current HCV leasing and future funding. - <a href="http://portal.hud.gov/hudportal/HUD?src=/program offices/public indian housing/programs/hcv">http://portal.hud.gov/hudportal/HUD?src=/program offices/public indian housing/programs/hcv</a>

REAC Technical Assistance Center - The Real Estate Assessment Center (REAC) Technical Assistance Center analyses data and develops objective performance scores. PHA staff can use the REAC technical assistance for helpful links. <a href="http://portal.hud.gov/hudportal/HUD?src=/program\_offices/public\_indian\_housing/reac/support/tac">http://portal.hud.gov/hudportal/HUD?src=/program\_offices/public\_indian\_housing/reac/support/tac</a>

## **Upcoming Deadlines**

# Financial Data Schedule (FDS) Submission Deadlines

Unaudited submissions are due no later than 2 months after the PHA's FYE; for those entities required to have an audit, the audited submissions are due 9 months after the PHA's FYE. PHAs are required to submit their financial information through the FASS-PH system.

Financial Reporting Schedule Due Dates					
Fiscal Year End	12/31	03/31	06/30	09/30	
Unaudited Submission	02/28	05/31	08/31	11/30	
Audited Submission	09/30	12/31	03/31	06/30	

## **Environmental Intervention Blood Lead Levels (EIBLL)**

The PHA shall make quarterly attempts to obtain from the public health department(s) with area(s) of jurisdiction similar to that of the designated party the names and/or addresses of children of less than 6 years of age with an identified environmental intervention blood lead level.

At least quarterly, the designated party shall also report an updated list of the addresses of units receiving assistance under a tenant-based rental assistance program to the same public health department(s), except that the report(s) to the public health department(s) is not required if the health department states that it does not wish to receive such report.

If it obtains names and addresses of EIBLL children from the public health department(s), the PHA shall match information on cases of environmental intervention blood lead levels with the names and addresses of families receiving tenant-based rental assistance, unless the public health department performs such a matching procedure. If a match occurs, the designated party shall carry out the requirements of 24 CFR 35.1225.

**Deadlines and Key Dates** 

Date	Description Description	HCV	PH	Grants
July				
4	VMS Reporting Opens	Х		
13	Revision Requests to CY2012 Operating Subsidy Submission		Χ	
14	FY 2010 CFP Formula and RHF Disbursement End Date		Χ	
15	Moving to Work Plan (9/30 FYE)	Х	Χ	
15	EIBLL Report from PHA to Field Office	Х		
18	Civ Rights Cert (9/30 Qual. PHAs)	Х	Х	
18	5-Year PHA Plan (9/30 FYE)	Х	Х	
18	Annual PHA Plan (9/30 Non-Qualified PHAs)	Х	Х	
18	Capital Fund Program P & E Report (9/30 FYE)		Х	
18	Capital Fund Program Annual Statement (9/30 Non-Qualified PHAs First-Time Submission)		Х	
22	VMS Submissions	Х		
31	EPIC Quarterly Reporting		Χ	
31	CY2014 Operating Subsidy Inventory Review		Х	

## **Deadlines and Key Dates**

## continued

Date	Description	HCV	РН	Grants
August				
2	Maintenance Wage Rate Recommendation (9/30 FYE)		Χ	
4	VMS Reporting Opens	Х		
16	Unaudited Extension Request (6/30 FYE)	Х	Χ	
22	VMS Submissions	Х		
29	SEMAP Certification (6/30 FYE)	Х		
31	Waiver of Due Date for Audited Financial Info. (12/31 FYE)	Х	Χ	
31	Unaudited Due Date (6/30 FYE)	Х	Χ	
Date	Description	HCV	PH	Grants
Septemb	er			
4	VMS Reporting Opens	Х		
22	VMS Submissions	Х		
30	Audited Due Date (12/31 FYE)	Х	Χ	
30	Moving to Work Report (6/30 FYE)	Х	Χ	
30	Submit Board Resolutions Approving Operating Budget (9/30 FYE)		Χ	
30	FYE Change Request Due (12/31 FYE)	Х	Χ	
Date	Description	HCV	PH	Grants
October				
4	VMS Reporting Opens	Х		
10	Minority Business Development Contract and SubcontractActivity	Х	Χ	Х
15	Moving to Work Plan (12/31 FYE)	Х	Χ	
18	Civ Rights Cert (12/31 Qual. PHAs)	Х	Χ	
18	5-Year PHA Plan (12/31 FYE)	Х	Χ	
18	Annual PHA Plan (12/31 Non-Qualified PHAs)	Х	Χ	
18	Capital Fund Program P & E Report (12/31 FYE)		Χ	
18	Capital Fund Program Annual Statement (12/31 Non-Qualified PHAs First-Time Submission)		Х	
22	VMS Submissions	Χ		
30	Enterprise Income Verification (EIV) Employee Recertification	Χ	Χ	
31	Semi-Annual Labor Standards Enforcement Report-Local Contracting Agencies	Х	Χ	Х
31	EPIC Quarterly Reporting		Χ	

# The Energy Performance Information Center (EPIC)

#### Change in EPIC Reporting Frequency

In order to provide PHAs with some administrative relief, starting October 1, 2013, PHAs will only be required to report on planned/completed Energy Efficiency Measures (EEMS) in the Energy and Performance Information Center (EPIC) system ANNUALLY. Under the revised system, PHAs would report at the end of their fiscal year rather than each quarter, as follows:

Calendar Year Quarter	Federal Fiscal Year	PHAS Required to Report	Reporting Period
1	2	Fiscal year ending March 31	April 1 - April 30
2	3	Fiscal year ending June 30	July 1 - July 31
3	4	Fiscal year ending September 30	October 1 - October 31
4	1	Fiscal year ending December 31	January 1 - January 31

\*Reminder: EPIC reports are cumulative. For example, if a PHA installs 10 Energy Star refrigerators in the first quarter in which it is reporting on a grant, it would report that in the Q1 report – if it then installs 5 more Energy Star refrigerators in the next quarter, it is to report 15 in the next quarter's report, not 5.

#### What is FPIC?

The Energy and Performance Information Center (EPIC) is a program designed to collect summary capital fund grant activity and energy efficiency measures (EEM) – planned and completed - being implemented with PIH Capital Fund Formula or RHF grants. It is similar in appearance and functionality to the RAMPS program which was used to collect EEM for ARRA grants. PHAs are required to report their activities in EPIC on a quarterly basis after the conclusion of each quarter. PHAs must submit a report for **all open Formula and RHF grants**.

#### **Accessing EPIC**

EPIC can be found at: http://portal.hud.gov/app\_epic. Please add this to your Favorites in your web browser for easy future access.

#### Help!

**EPICHelp@hud.gov** In your help request, you should include your M number, your full name, your office telephone number, and your PHA code. Additionally, the EPIC login page provides additional information about what to do and who to contact if you encounter problems logging into the system. To access EPIC, go to:http://portal.hud.gov/app\_epic. Please add this to your Favorites in your web browser for easy future access.