

Performance Measures - When Congress passed the Government Performance and Results Act (GPRA) of 1993, it signaled to the nation that it wanted the federal government to change the way it was doing business. Instead of measuring the success of department and agencies solely by looking at how well they implement their programs, Congress wanted to know the results, or outcomes, that accrued from department and agency efforts. In short, Congress wanted the capability to tell the American people what their tax dollars were buying in terms of program impacts.

The Housing and Community Development Act of 1974, Section 104(e), and GPRA of 1993 provide strong rationales for program accountability. Agencies throughout the federal government are obliged to devise performance indicators, benchmarks and targets and apply these to the programs they administer. Among such programs are key formula grant programs funded by the U.S. Department of Housing and Urban Development (HUD) including: the Community Development Block Grant (CDBG), the HOME Investment Partnerships Grant (HOME), and the Emergency Shelter Grant (ESG). HUD issued a notice in 2003, which began the process of assessing grantee level performance outcome measures and established a timeframe for grantees to adopt and report on program performance. While many jurisdictions measure performance, there are variations in how each classifies indicators, as well as their approach for how measurement is accomplished.

Oakland County as an active Michigan Community Development Directors Association (MCDDA) member worked with MCDDA to develop a statewide comprehensive performance measures system to address HUD programs. Based on the MCDDA model, HUD requirements, and further guidance Oakland County has developed the following performance measures system. Updates to the County's system will occur based on ongoing technical assistance materials from MCDDA and HUD.

Table 1.1F - Oakland County's Performance Measures

Term	Definition	Examples
Objective	Proposed solution to problem or need identified by grantee during consolidated planning process.	Strengthen Communities
Goal	Proposed result of action	Suitable Living Environment
Indicator	Direct product of program. Indicators are measured in terms such as number of low-income households served, number of loan applications processed etc.	# of low and moderate income (LMI) persons with new or improved access
Outcome	Program benefits. Outcomes include improved sustainability, affordability, and availability/accessibility.	Improve Sustainability

Table 1.1G - PY 2007 Performance Measures System by Project Type

Project	Objective	Goal	Indicator	Outcome
Acquisition of Real Property	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Disposition	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Remove Architectural Barriers	Suitable Living Environment	Strengthen Communities	# of LMI persons with new or improved access	Improve Sustainability
Senior Centers	Suitable Living Environment	Strengthen Communities	# of LMI persons with new or improved access	Improve Sustainability
Community Center	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Parks-Recreational Facilities	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Flood Drain Improvements	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Water Sewer Improvements	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Street Improvements	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Sidewalks	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Tree Planting	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Downtown Revitalization	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Fire Station Equipment	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Special Assessments	Suitable Living Environment	Strengthen Communities	# of LMI HH with new or improved access	Improve Sustainability
Public Services	Suitable Living Environment	Improve Quality of Life	# of LMI persons with new access to service	Improved Availability/ Accessibility
Housing Rehabilitation	Decent Housing	Promote Decent Affordable Housing	# of units brought to code	Improve Affordability
Minor Home Repair	Decent Housing	Promote Decent Affordable Housing	# of units/items brought to standard condition	Improve Affordability
Emergency Rehab	Decent Housing	Promote Decent Affordable Housing	# of units/items brought to standard condition	Improve Affordability
Rehab Publicly Owned Residential	Decent Housing	Promote Decent Affordable Housing	# of units brought to code	Improve Affordability
Energy Efficiency Improvements	Decent Housing	Promote Decent Affordable Housing	# of units/items brought to standard condition	Improve Affordability
Clearance & Demolition	Suitable Living Environment	Strengthen Communities	Slum blight spot	Improve Sustainability
Code Enforcement	Suitable Living Environment	Strengthen Communities	# of LMI persons served	Improve Sustainability
Non Residential Historic Preservation	Suitable Living Environment	Strengthen Communities	Slum blight spot	Improve Sustainability

LMI – Low – moderate income
 HH – Households

Summary of Objectives and Outcomes - Consolidated funds for the 2007 program year will be allocated among the following nationally reportable outcomes, which have been established by HUD:

Table 1.1H - PY 2007 Project Objectives and Outcomes

Project	Objective	Amount	Outcome
Remove Architectural Barriers	Suitable Living Environment	\$121,639.00	Improve Sustainability
Senior Centers	Suitable Living Environment	\$80,276.00	Improve Sustainability
Parks-Recreational Fac	Suitable Living Environment	\$80,830.00	Improve Sustainability
Flood Drain Improvements	Suitable Living Environment	\$93,816.00	Improve Sustainability
Water Sewer Improvements	Suitable Living Environment	\$20,602.00	Improve Sustainability
Street Improvements	Suitable Living Environment	\$308,979.40	Improve Sustainability
Sidewalks	Suitable Living Environment	\$98,461.00	Improve Sustainability
Tree Planting	Suitable Living Environment	\$13,422.00	Improve Sustainability
Fire Station Equipment	Suitable Living Environment	\$28,592.00	Improve Sustainability
Public Services	Suitable Living Environment	\$763,417.00	Improved Availability/Accessibility
Housing Rehabilitation	Decent Housing	\$1,539,241.00 (est)	Improve Affordability
Minor Home Repair (MHR)	Decent Housing	\$302,377.00	Improve Affordability
MHR/Mobile Home	Decent Housing	\$71,127.00	Improve Affordability
Rehab Pub Owned Res	Decent Housing	\$5,000.00	Improve Affordability
Code Enforcement	Suitable Living Environment	\$298,634.00	Improve Sustainability
Historic Preservation	Suitable Living Environment	\$6,400.00	Improve Sustainability