

DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

PUBLIC AND INDIAN HOUSING

PUBLIC HOUSING OPERATING FUND

PROGRAM PERFORMANCE

STRATEGIC GOAL/OBJECTIVE	ACTUAL 2002	ESTIMATE 2003	ESTIMATE 2004
Strategic Goal EM: Embrace high standards of ethics, management, and accountability.			
Discretionary BA (Dollars in Thousands)
FTE			
Headquarters	1	4	4
Field	0	0	0
Subtotal	1	4	4
S&E Cost (Dollars in Thousands)			
Personal Services	\$90	\$372	\$388
Subtotal	90	372	388
Strategic Objective EM.4: Ensure program compliance.			
Indicator: The national average PIH Information Center (PIC) reporting rates for public housing and Housing Assistance for Needy Families households will be 85 percent or better.	Policy temporarily suspended. 1/	Baseline established base on FY 2002 data.	Percentage to be determined.

a/ Due to major upgrade of the PIC-50058, sanctions and forbearance policy relating to reporting rates was suspended.

EXPLANATION OF PERFORMANCEPerformance/Means and Strategies

Strategic Goal EM: Embrace high standards of ethics, management, and accountability.

Strategic Objective EM.4: Ensure program compliance.

Indicator: The national average PIH Information Center (PIC) reporting rates for public housing and Housing Choice Voucher households will be 85 percent or better.

HUD's PIC-50058 reporting system collects data on residents in public housing and the housing choice voucher program. The data are used in a number of progress indicators in the Annual Performance Plan. An 85 percent reporting rate has been set as the standard for adequate reporting for housing agencies. Over the last 2 years, reporting rates have continued to rise.

In 2001, HUD's PIC-50058 reporting system underwent a major upgrade to improve the structure and content of information available from the system, improve customer satisfaction, and functionality and integration with other HUD businesses systems. In order to facilitate the upgrade, the system was unavailable to receive new tenant records for about a 5-month period. PHAs were still charged with the responsibility of storing forms, which were to be submitted to PIC-50058 when system came back on line. Sanctions and forbearance policy were suspended during this period when the system was unavailable to receive electronic submissions and for a grace period afterward. The Department is currently monitoring reporting rates and will reinstate the sanctions and forbearance policy in fiscal year 2003 to assure an 85 percent reporting rate. Baseline for this goal will be established in fiscal year 2003 based on fiscal year 2002 data. In addition, PIH has been and will continue to provide training and technical assistance to PHAs to assist in improving reporting.

Resource Management Information

No FTEs are requested.