DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

SALARIES AND EXPENSES, HOUSING AND URBAN DEVELOPMENT

BUDGET ACTIVITY 12: FIELD POLICY AND MANAGEMENT

SCOPE OF ACTIVITY

The Field Policy and Management (FPM) activity provides management oversight to Regional and Field Office Directors, communicates Secretarial priorities and policies to the field, ensures the effective pursuit of Secretarial Initiatives and special projects, and other management and administrative functions.

The attached charts display detailed staffing and workload estimates based on the Resource Estimation and Allocation Process (REAP) baseline data.

WORKLOAD

The Assistant Deputy Secretary for Field Policy and Management manages the operations of FPM to advance the strategic goals of the Department. Through the Regional and Field Office Directors, the Assistant Deputy Secretary establishes management priorities for front office field operations and coordinates Secretarial initiatives to ensure effective use of resources for maximum positive impact. In addition, the Office is tasked with developing mechanisms which: ensure that critical field program delivery issues are addressed; assess program impacts and customer service at the local level; and provide operational feedback designed to constructively influence program design and Departmental policy making.

Fiscal year 2003 represents the first full year of operation following the field realignment which was completed mid-year in fiscal year 2002. The Assistant Deputy Secretary for Field Policy and Management has direct supervision of the Regional Directors who, in turn, have direct supervision over the field offices. This change has greatly improved oversight of the field and simplified budget and administrative functions of the office.

The Regional Directors and Field Office Directors are the "operational managers" in each of the field offices. Regional and Field Office Directors ensure that limited staff and other resources are used to maximum effect to accomplish Departmental priorities and that the component parts of each field office effectively function as a common enterprise in achieving Departmental goals, both to serve our customers well and use resources efficiently.

Salaries and Expenses, Housing and Urban Development Budget Activity 12: Field Policy and Management

TRAVEL

The table below identifies travel requirements unique to this activity.

				INCREASE +
	ACTUAL	ENACTED	ESTIMATE	DECREASE -
	2003	2004	2005	2005 vs 2004
		(Dollars in	Thousands)	
Travel (HQ)	\$502	\$570	\$570	
Travel (Field)	466	597	604	+7
Total	968	1,167	1,174	+7

The implementation of the Department's six strategic goals through Management Plans will require the Regional and Field Office Directors to travel to various locations to meet with the Department's customers, governmental entities, and civic organizations to advance activities and initiatives associated with the mission of the Department. A modest increase from the fiscal year 2004 level is being proposed for fiscal year 2005. A very small change is proposed for fiscal year 2005 from fiscal year 2004. As field management staff have adjusted to their new positions and established a level of confidence with the Regional Directors, field travel has increased somewhat and will continue to do so. The office is providing substantial support through travel funding to such major undertakings such as Faith and Community Based initiatives and the Interagency Council for the Homeless. Travel is the most significant aspect of the field management function.

CONTRACTS

	ACTUAL 2003	ENACTED 2004	ESTIMATE 2005	INCREASE + DECREASE - 2005 vs 2004
		(Dollars in	Thousands)	
General Support	\$1			
Total	1			• • • •

The Assistant Deputy Secretary for Field Policy and Management has direct responsibility for the Dispute Management process for the immediate office as well as the field. This includes EEO complaints, grievances and alternative dispute resolution, as appropriate. Formal hearings and depositions require verbatim transcripts of the sessions. These are provided by formal court reporting companies with whom the Department must contract. In like matters, it is necessary to obtain copies of the transcripts. From time-to-time during the year the office also must contract for such services as meeting room space and supporting equipment such as audio/visual. Meetings are held on a recurring basis with senior field management staff. Funds also must support small contracts for such things as plaques and other award/recognition items that are presented to field staff for extraordinary service for special accomplishments and occasions.

Salaries and Expenses, Housing and Urban Development Budget Activity 12: Field Policy and Management

FIELD POLICY AND MANAGEMENT Personal Services Summary of Change (Dollars in Thousands)

Personal Services	FTE	S&E Cost	
2003 Actual	513 530	\$48,593 51,947	
2004 Appropriation/Request	530	51,947	
2005 January Pay Raise	0	584	
2004 January Pay Raise	0	532	
Staffing increase/decrease	0	0	
Other benefit changes	0	1,282	
2005 Request	530	54,345	

FIELD POLICY AND MANAGEMENT Summary of Requirements by Grade Salaries and Expenses (Dollars in Thousands)

2004

	2004						
	2003	Appropriation/	2005	Increase/			
	Actual	Request	Request	Decrease			
<pre>Grade:</pre>							
Executive Level IV				0			
ES-6	0	0	0	0			
ES-5	0	0	0	0			
ES-4	0	1	1	0			
ES-3	2	3	5	2			
ES-2	4	5	5	0			
ES-1	6	4	2	-2			
GS-15	142	147	147	0			
GS-14	79	81	81	0			
GS-13	79	80	80	0			
GS-12	33	33	36	3			
GS-11	8	8	11	3			
GS-10	1	1	1	0			
GS-9	44	44	38	-6			
GS-8	6	6	6	0			
GS-7	61	61	61	0			
GS-6	7	8	8	0			
GS-5	21	21	21	0			
GS-4	26	27	27	0			
GS-3	1	0	0	0			
GS-2	0	0	0	0			
GS-1	0	0	0	0			
Total Positions	520	530	530	0			
Average ES Salary	\$120,167	\$122,485	\$124 , 177	\$1,692			
Average GS Salary	\$56,529	\$58 , 847	\$59 , 729	\$882			
Average GS Grade	11.6	11.6	11.6	0			

Salaries and Expenses, Housing and Urban Development Budget Activity 12: Field Policy and Management

FIELD POLICY AND MANAGEMENT Summary of Requirements by Object Class Salaries and Expenses (Dollars in Thousands)

2004

	2003 Actual	Appropriation/Request	2005 Request	Increase/Decrease
Object Class				
Personal Services	\$48,593	\$51,947	\$54,345	+\$2,398
Travel and Transportation of Persons	968	1,167	1,174	+7
Transportation of Things	0	0	0	0
Rent, Communication & Utilities	0	0	0	0
Printing and Reproduction	0	2	2	0
Other Services	1	0	0	0
Supplies and Materials	3	5	5	0
Furniture & Equipment	0	0	0	0
Insurance Claims & Indemnities	0	0	0	0
Total Obligations	49,565	53,121	55,526	+2,405

Detail of Field Policy and Mangement Staff Requirements

FTE

	Actual 2003	Estimate 2004	Estimate 2005	Increase + Decrease - 2005 vs 2004
Headquarters	22.0	24.0	24.0	0.0
Field	<u>491.0</u>	<u>506.0</u>	<u>506.0</u>	<u>0.0</u>
Total	513.0	530.0	530.0	0.0

Summary of Field Policy and Mangement Staff Requirements

	Actual 2003	Estimate 2004	Estimate 2005	Increase + Decrease - 2005 vs 2004
Headquarters Employment				
Headquarters Offices Subtotal	<u>22.0</u>	<u>24.0</u>	<u>24.0</u>	<u>0.0</u>
	22.0	24.0	24.0	0.0
Field Employment				
FieldOffices - Management	491.0	506.0	506.0	0.0
Subtotal	491.0	506.0	506.0	0.0
Subtotal	491.0	300.0	300.0	0.0
Total FPM	513.0	530.0	530.0	0.0

Detail of Field Policy and Mangement Staff Requirements

		Fisc	al Year 2003			Fiscal Year	2004			Fiscal Year	2005	
		Projected	Projected		Underfunded	Projected	Projected		Underfunded	Projected	Projected	
Wardened Ordeline	Workload Indicator	Accomplish-	Unit Cost	FTE	Workload/ Allocation	Accomplish-		FTE	Workload/ Allocation	Accomplish-	Unit Cost	FTF
Workload Guideline	workload indicator	ment	(Hrs)	FIE	Allocation	ment	(Hrs)	FIE	Allocation	ment	(Hrs)	FTE
Headquarters Headquarters Offices												
Headquarters Offices												
Perform FPM												
Management/Operations	NA			15.4				14.3				14.3
Perform Administrative Support to	Number of Staff											
FPM/Field Offices	Supported	640	11.60	3.6		531	14.50	3.7		531	14.50	3.7
Provide Support and Guidance to	Number of Field											
Headquarters/Field	Offices Supported	80	77.00	3.0		80	157.00	6.0		80	157.00	6.0
Subtotal				22.0				24.0				24.0
Field Employment												
Field Offices												
Perform Program Management/												
Operations	NA			181.2				181.2				181.2
Perform Administrative/Planning												
and Support/Special Initiatives	NA			240.6				300.0				300.0
Perform Public Relations/Web												
Master Duties	NA			69.2				24.8				24.8
master Battee				<u>00.2</u>				21.0			•••	20
Subtotal				491.0				506.0				506.0
Total FPM				513.0				530.0				530.0