DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT
ADMINISTRATIVE SUPPORT OFFICES
OFFICE OF CHIEF INFORMATION OFFICER

(Dollars in Thousands)

	FY 2016 Actuals	FY 2017 Annualized CR	FY 2018 President's Budget
Personnel Services	**$34,849**	**$33,130**	**$32,697**
Non-Personnel Services			
Travel	195	223	223
Printing	1	1.5	2
Other services/Contracts	11,311	11,507	8,686
Training	198	208	208
Supplies	35	35	35
Attorney's Fees	-	10	10
Non-Personnel Services Subtotal	**$11,740**	**$11,984**	**$9,164**
Working Capital Fund (WCF)	-	-	$2,018
Grand Total	**$46,589**	**$45,114**	**$43,879**
Associated FTE	**224.1**	**208.4**	**200.8**

1. Program Purpose and Fiscal Year 2018 Budget Overview

The Office of the Chief Information Officer (OCIO) at the Department of Housing and Urban Development (HUD) was established on December 1, 1998, in accordance with specific regulatory requirements of the Clinger-Cohen Act (formerly known as the Information Technology Management Reform Act); OMB Circular A-130, Management of Federal Information Resources; and the Paperwork Reduction Act of 1995. The OCIO is led by the Chief Information Officer (CIO). The CIO reports to the Office of the Secretary/Deputy Secretary, and advises the Secretary/Deputy Secretary and other HUD senior managers on the strategic use of Information Technology (IT) to support core business processes, and to achieve mission critical goals. The CIO is responsible for providing modern information technology that is secure, accessible and cost effective while meeting customer needs and exceeding their expectations while ensuring compliance with applicable regulatory requirements.

Administrative Support Offices - Office of Chief Information Officer

Additionally, the Federal Information Technology Acquisition Reform Act (FITARA) enacted on December 19, 2014 outlined specific requirements related to: Agency (CIO) Authority Enhancements; Enhanced Transparency and Improved Risk Management in IT Investments; Portfolio Review; Federal Data Center Consolidation Initiative; Expansion of Training and Use of IT Cadres. HUD's OCIO will be facilitating the implementation of these requirements.

HUD is continually transforming the agency by changing the way HUD does business and increasing the effectiveness of the Department's programs. To support this effort, HUD's OCIO is transforming the way business is done within the OCIO organization. A key component enabling HUD's OCIO to achieve its transformational goals has been the enhancement of its IT service delivery model. Opportunities exist to optimize the current service delivery model through enhancements to the OCIO's structure, people, workforce environment and technology delivery. OCIO will continue the focus on improving the OCIO's alignment to customers and agile development in support of continual deployment of IT capabilities to HUD in support of HUD's mission. This further enables the OCIO to effectively deliver services to customers, improve customer satisfaction, and position OCIO as a strategic business partner to the Department's Program Offices among other key benefits. The OCIO will align its' salaries and expenses resources represented in this justification in support of this transformational effort.

The fiscal year 2018 President's Budget of $43,879K is $1,235K less than the fiscal year 2017 Annualized CR level. However, the fiscal year 2018 President's Budget includes $2,018K for CIO's allocation towards the Working Capital Fund (WCF), whereas the fiscal year 2017 CR level does not. When the WCF is excluded from fiscal year 2018 President's Budget request, the remaining funds available to support salaries and expenses is $41,861K, which is $3,253K less than the fiscal year 2017 CR level. OCIO is submitting a fiscal year 2018 Budget that supports our specific goals to:

- Deliver world class commodity IT and services.
- Understand the business and mission of the programs and improve program skills and business knowledge of OCIO staff.
- Implement initiatives to improve operations, reduce cost, improve budget management, and expand services capabilities.
- Leverage technology strategically to innovate, add value, and improve on user experiences.

Personnel Services: OCIO request $32,697K to support 200.8 FTE, a decrease of almost 8 FTE from fiscal year 2017 annualized CR level. OCIO intends to achieve this reduction in FTE through attrition.

Non-Personnel Services: OCIO requests $9,164K to primarily support contracts, travel, training and supplies. OCIO also requests an allocation of $2,018K for the Working Capital Fund to support its use of shared services and other investments as directed by the Secretary.

Administrative Support Offices - Office of Chief Information Officer

2. Full-time Equivalents

Full-time Equivalents

Staffing	FY 2016 FTE	FY 2017 FTE Est)	FY 2018 FTE Est)
Office of the Chief Information Officer (Immediate Office)	7.2	6.2	6.2
Chief Information Security Officer Staff	9.3	9.3	9.3
Chief Technology Officer Staff	24.0	24.0	24.0
Office of Customer Relationship and Performance Management	55.9	51.1	51.2
Business and IT Resource Management Office	41.9	37.9	33.9
Infrastructure and Operations Office	85.8	80.0	76.3
Total	**224.1**	**208.4**	**200.8**

3. Key Operational Initiatives

Actions the OCIO has taken and is implementing for strategic operational improvements and cost efficiencies are:

- Establishing and documenting IT Governance structure and process (e.g. Customer Care Committee, Investment Review Sub-Committee) to ensure strategic and responsible use of OCIO resources.

- IT Infrastructure Modernization including the implementation of cloud computing (Data Center, FSSI Wireless, WAN, Office 365).

- Executing Cybersecurity Framework, Tools, and IV&V.

- Workforce Planning Strategy to federalize some capabilities to build agency aptitude and reduce costs (Centers of Excellence, ATO reviews, solutions architecture).

- Establishment of an Enterprise foundation for the agency including infrastructure modernization and enterprise software and architecture.

- Improving the process for approval, development, and implementation of Enterprise Services for mission applications.

- Improved centralization of decision making related to IT funding and projects.