

**DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT  
ADMINISTRATIVE SUPPORT OFFICES  
OFFICE OF FIELD POLICY AND MANAGEMENT**

*(Dollars in Thousands)*

	<b>FY 2018 Actuals</b>	<b>FY 2019 Annualized CR</b>	<b>FY 2020 President's Budget</b>
<b>Personnel Services</b>	<b>\$47,799</b>	<b>\$51,104</b>	<b>\$51,511</b>
<b>Non-Personnel Services</b>			
Travel	1,301	1,100	1,100
Transportation of Things	27	-	-
Printing	8	-	-
Other services/Contracts	1,119	100	100
Training	165	100	100
Supplies	6	10	10
Furniture and Equipment	35	-	-
<b>Non-Personnel Services Subtotal</b>	<b>\$2,661</b>	<b>\$1,310</b>	<b>\$1,310</b>
Working Capital Fund	1,124	1,086	1,179
<b>Grand Total</b>	<b>\$51,584</b>	<b>\$53,500</b>	<b>\$54,000</b>
<b>Associated FTEs</b>	<b>314</b>	<b>335</b>	<b>334</b>

**1. Program Purpose and Budget Overview**

The Office of Field Policy and Management (FPM), an essential arm of the Secretary and Deputy Secretary's Offices, executes locally driven strategies developed by community stakeholders, with resources and support from federal partners (internal and external to HUD), to produce outcomes for communities. The Office of FPM has a robust field organization of 65 offices and over 300 staff that are familiar with the Department's programs and activities and have the relationships with community leaders across the nation that can increase the successful execution of HUD priorities.

## Administrative Support Offices – Field Policy and Management

The 2020 President’s Budget of \$54 million is \$500 thousand more than the 2019 Annualized Continuing Resolution (CR) level. This budget request promotes a “One-HUD” approach to overall program delivery at the local level, including oversight of Section 3 of the Housing and Urban Development Act of 1968. As an essential arm of the Secretary and Deputy Secretary’s Offices, the Office of FPM’s 2020 Budget also directly supports the President’s Management Agenda (PMA) to:

- Create a lean, accountable, efficient HUD;
- focus on effective and efficient program delivery in the field;
- facilitate alignment of the workforce for the needs of today and tomorrow, and
- remove barriers that hinder front-line employees from delivering results.

The Office of FPM will play an instrumental part in helping the Department mitigate risk by spearheading cross-program internal field reviews and facilitating continual process improvements across the field. In addition, the Office of FPM will help HUD achieve President Management Agenda (PMA) goals by creating a platform for change that assists the Department to deliver mission outcomes with the use of enhanced technology, data analysis, improved customer service, and more efficient, streamlined processes.

**Personnel Services (PS):** The Office of FPM is requesting \$51.5 million to support 334 FTEs, consistent with the estimated 2019 Annualized CR level. Resources will support ongoing community engagement, monitoring and technical assistance pertaining to Section 3, compliance with the Davis-Bacon and Related Acts, enhancement of the overall customer experience and disaster recovery responsiveness at the state and local levels for clients and customers.

**Non-Personnel Services (NPS):** The Office of FPM is requesting \$1.3 million in NPS, consistent with the estimated 2019 Annualized CR level, which will support overall operational activities.

**Travel:** The Office of FPM staff oversee and support key Departmental priorities that require travel and coordination to include Disaster Recovery and Relief efforts, decreasing homelessness initiatives, Field Quality and Management Reviews (FQMR), reducing lead hazards in housing, EnVision Center expansion initiatives (improve access to supportive services to American families through public-private partnerships), Opportunity Zones and empowering Section 3 (provision of the Housing and Urban Development Act of 1968 which ensures that preference for employment, training and contracting opportunities generated from the expenditure of certain HUD funds is directed to local low and very low-income persons). Support includes, but is not limited to, outreach, on-site field reviews, on-site technical assistance, convening and facilitating roundtables and trainings, ongoing capacity building and community engagement efforts. Wherever possible, FPM encourages the use of audio and video technology to help reduce travel cost.

## Administrative Support Offices – Field Policy and Management

**Contracts:** The requested level will provide support for community engagement initiatives, the overall customer experience, and other FPM core mission activities.

**Training:** Consistent with OPM’s Federal Workforce Priorities, training and professional development is a high priority for the Office of FPM. In preparing for the future, FPM is planning several major investments in training and workforce development. FPM’s training plan consist of training opportunities that incorporate customer service, change management, HUD 101/Programs of HUD training, position-specific technical training and leadership development. Per Departmental Priorities, FPM has also invested significantly in hiring Presidential Management Fellows who come with a program requirement for 80+ hours of training per year. These program requirements will still be in place in 2020.

**Working Capital Fund (WCF):** FPM also requests \$1.2 million for WCF shared services expenses and other investments as determined by the Secretary, \$93 thousand more than the estimated 2019 Annualized CR level.

## 2. Key Operational Initiatives

The Office of FPM is striving to gain efficiencies and improvements within FPM and Department-wide through the following initiatives:

- Advance economic opportunities through increased involvement in several strategic initiatives: Section 3, EnVision Centers, Opportunity Zones and Promise Zones;
- Support the modernization of information technology to transform how HUD operates through the HUD/GSA IT Modernization Centers of Excellence initiative;
- Continue to support Department-wide coordination and implementation of disaster preparedness, response and recovery efforts for Presidentially-declared disaster locations;
- Continue to manage and support cross-programmatic initiatives for local communities, including partnering with non-profit, faith-based and philanthropic organizations; and
- Continue to convene roundtables for international partners to share best practices and discuss issues facing local governments and communities.