Los Angeles Public Housing Newsletter

Los Angeles community-police partnership recognized with $25,000 national award for innovation and impact

MetLife Foundation honors alliance to revitalize East Los Angeles

From left to right: Rob Proano, MetLife representative; Jennifer Blackwell-Trotter, LA Community Development Foundation Executive Director; Sean Rogan, Housing Authority Executive Director; Lt. John Loza, COPS Bureau; Claudia Lima, LISC Los Angeles Executive Director; Shaquawn Schasa, MetLife representative. Photo courtesy of Ana Esquivel.

Los Angeles community-police partnership recognized with $25,000 national award for innovation and impact Met-Life Foundation honors alliance to revitalize East Los Angeles East Los Angeles, CA (November 14, 2012): Local community development leaders along with the Los Angeles County Sheriff's Department and the Community Development Commission and Housing Authority of the County of Los Angeles were recognized nationally for their innovation in promoting community safety through strategic economic development and creative partnerships.

The Los Angeles County Community Development Foundation received a MetLife Foundation Community Police Partnership Award during an 11:00 a.m. ceremony on November 14th at the Nueva Maravilla Community Center in East Los Angeles. Representatives for Supervisor Gloria Molina, Housing

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Commissioner Alma Cibrian, and Los Angeles Sheriff's Department Commander Henry Romero attended, while MetLife representatives presented this prestigious award to the community during a celebration. During the awards ceremony past Nueva Maravilla resident, Rosie Vasquez described how the community became safer from 1994 to 2004. Ms. Vasquez is now a nurse with the Los Angeles County Department of Public Health. Terry Mansky, Chief Administrative Officer and Senior Vice President of Coffee Bean & Tea Leaf, also shared the importance of a safe community to Coffee Bean's decision to invest in a new store in East Los Angeles in 2004.

The Los Angeles community safety partnership was selected as a first place winner from more than 560 applicants nationwide for one of 10 MetLife Foundation honors. The Los Angeles County Community Development Foundation received $25,000 to advance this safety partnership from the Local Initiatives Support Corporation (LISC), which has administered the MetLife Foundation Community-Police Partnership Awards program for 11 years.

"Collaboration between community-based groups and police departments can reduce crime, stimulate housing and business activity, and improve the quality of life in low-income neighborhoods," said Dennis White, president and CEO of MetLife Foundation. "The Los Angeles County partnership is an exemplary model for groups nationwide facing similar challenges and opportunities."

"We are so proud that the hard work and creativity of Los Angeles groups are being recognized on the national stage," said Los Angeles LISC executive director Claudia Lima, "The Reimagining East L.A. work with the Sherriff's department has strengthened this neighborhood in ways that are seen and felt by residents and business owners every day. We are proud to join MetLife Foundation in celebrating the great strides they have made in improving the safety and vitality of this community."

In 1997, the Los Angeles County Community Development Foundation (CDF) and the Community Development Commission and the Housing Authority of the County of Los Angeles (CDC/HACoLA) began to partner with the L.A. Sheriff's Department (LASD) to combat the drug dealing and gang activity in the Nueva Maravilla housing complexes. A comprehensive Community Policing Program was initiated that included crime prevention, youth and adult intervention, and enforcement strategies.

By 2003, the collaborative efforts of CDF, CDC/HACoLA, and LASD to reduce crime began to expand its focus to include the community surrounding Nueva Maravilla. During that year, the Maravilla Community Advisory Committee (CAC) was intentionally created as a means of integrating the diverse Maravilla stakeholders, including representatives from business owners, community leaders, developers, social service providers, and law enforcement. This strategic alliance planned and oversaw major redevelopment activity linked to crime reduction and economic growth strategies.

"We are proud of this partnership and how our combined efforts have helped to build better lives and better neighborhoods for Los Angeles County residents." stated Sean Rogan, CDC/HACoLA Executive Director.

"The Maravilla neighborhood has undergone a tremendous transformation over the past 20 that truly shatters the image that associates poverty with crime and gang-life." said CDF Executive Director, Jennifer Blackwell-Trotter. "This change is only possible with the leadership, determination, and vision of the entire community to reimagine East LA as a safe and vibrant community."

"Since 1993, the Housing Authority of the County of Los Angeles (HACoLA) and the L. A. County Sheriff's Department have partnered together to combat crime in and around the Nueva Maravilla housing site," said Captain Robert J. Tubbs, the Unit Commander of the Community Oriented Policing Services Bureau. "The commitment of HACoLA to establish a dedicated Community Policing Program has truly made a significant difference in our communities. This partnership has been extremely successful in reducing crime and improving the quality of life for families living in public housing."

From program inception, violent, property and drug crimes declined from 239 to 41 at the Nueva Maravilla public housing site.

SUMMARIZATION SCHEDULE
2013

The Monthly Summarization extract is run the First Friday of the month and continues throughout the weekend. The summarization process starts, barring any complications, at about **5pm Pacific Standard Time**. If something hangs that part of the summarization is re-run the next weekend.

Data received and processed before the First Friday cutoff will be included in the reports if its effective date falls within the report date range. HAs **must** make sure the 50058 submissions are completed the Thursday prior to the commencement of the summarization process.

HAs need to ensure that they maintain a reporting rate of 97% or higher since the Real Estate Assessment Center (REAC) will be monitoring on a monthly basis the Delinquency Report from Public Housing Information Center (PIC) along with the PIC Reexam Report.

Monthly summarization reports are generated based on the effective date of the actions. Therefore, whatever the effective month of the action, that will be included in that month ending report. For example, if a PHA submitted a 50058 with an effective action date of January 2011, it will show in the January 31, 2011 reports, etc.

The monthly summarization reports are generated based on the effective date of the actions. So whatever the effective month of the action, that will be included in that month ending report.

Exceptions to First Friday summarization are made when:

The First Friday falls during a software release
The monthly summarization fails to run successfully, and/or
Other operational problems prevent the running of the summarization that weekend.

End of the Month	First Friday/weekend of summarization process
April 30, 2013	May 3-5, 2013
May 31, 2013	June 7-9, 2013
June 30, 2013	July 5-7, 2013
July 31, 2013	August 2-4, 2013
August 31, 2013	September 6-8, 2013
September 30, 2013	October 4-6, 2013
October 31, 2013	November 1-3, 2013

IMS/PIC: INSTRUCTIONS FOR RESETTING PASSWORD

Please be advised that your HUD-PIH Enterprise Income Verification (EIV) Coordinator or agency User Administrator cannot reset your HUD Secure System password. For password resets, you must go to: https://hudapps.hud.gov/reac/wass/resetPwd.html, and provide the requested information and then click on the **Reset Password** button at the bottom of the form.

In an effort to further protect the privacy and security of data submitted to REAC by our business partners, Secure Systems passwords will begin to expire every sixty (60) calendar days. The 60-day clock will start ticking the first time a user logs in to Secure Systems on or after April 5, 2005. When a user's password expires, he/she will be presented with the "Change Password" page instead of the Secure Systems main menu. All Secure Connection users will be required to create a new password at each expiration notice.

Note: Passwords **must** be eight (8) characters in length, should be comprised of both mixed case letters and numbers, and are case sensitive. The new password must be different from the last ten passwords the user has had. Each time a password is changed, the 60-day clock resets.

If you require additional assistance, you may contact the Real Estate Assessment Center (REAC) Technical Assistance Center (TAC). Their contact information is REAC_TAC@hud.gov

Contacting REAC for Assistance

The TAC serves as the primary point of contact for PIH program and business area inquiries. Customers may <u>call</u> the TAC **Monday through Friday, 7:00am - 8:30pm EST**. When calling <u>choose the best option</u> for your request, be logged into the REAC system, be ready to share:your ID number

- PHA Code
- Tax ID Number (TIN) number
- FHA number
- Fiscal year end (FYE)
- error message and
- another specific information needed to answer your inquiry.

PIH-REAC Technical Assistance Center: Phone: 1-888-245-4860

Press 1 - Disaster Assistance

Press 2 - Web access security subsystem (WASS) Secure Systems Problems (Password Resets, Business partner relationship (BPRs), Activation keycodes (AKCs)

Press 3 - For Inspectors Only

Press 4 - PIH/PIC Program Requests

Press 5 - Public Housing Requests (Financial, Management Certifications, Resident Issues)

Press 6 - Housing Multifamily Requests (Physical Inspection and Financial Issues)

You may also reach us through email at REAC_TAC@hud.gov. You will receive a response by return email or telephone.

HUD security protocol PROHIBITS sending sensitive information, such as, Social Security Numbers, passwords, and other individual personal data through web, fax or email.

For issues requiring further research, the TAC will contact you directly via phone or email.

When emailing REAC please copy on the email Martha.E.Murillo@hud.gov.

Take Notice of PIH Notices!

Notice	Issued/Expires	Subject/Purpose
PIH 2013-07 (HA)	**Issued**: March 5, 2013 **Expires**: This notice remains in effect until amended, revoked or superseded	**Agreements with Responsible Entities and Timing for Environmental Reviews** - This guidance provides public housing agencies (PHAs) and PIH field offices with information on environmental reviews to emphasize the need for positive working relationships and timely, thorough reviews.

Notice	Issued/Expires	Subject/Purpose
PIH 2013-06 (HA)	**Issued**: February 4, 2013 **Expires**: This notice remains in effect until amended, superseded or rescinded	**Radon Information for PIH Programs** - The purpose of this Notice is to provide information to PHAs on the dangers of radon
PIH 2013-04 (HA)	**Issued**: January 28, 2013 **Expires**: This notice remains in effect until amended, superseded or rescinded	**Guidance on Verification of Excluded Income** - This notice provides clarification and guidance on the verification requirements of income excluded from the determination of annual income in accordance with 24 CFR 5.609 (c).
PIH 2013-03 (HA)	**Issued**: January 22, 2013 **Expires**: March 31, 2014	**Public Housing and Housing Choice Voucher Programs** – **Temporary Compliance Assistance** - This Notice establishes temporary guidelines for public housing agencies (PHAs) in fulfilling certain Public Housing (PH) and Housing Choice Voucher (HCV) program requirements during this period of decreased resources available to PHAs.
PIH 2013-02 (HA)	**Issued**: January 10, 2013 **Expires**: This notice remains in effect until amended, superseded or rescinded	**Baseline Methodology for Moving to Work Public Housing Agencies** - This notice describes a compliance effort that ensures Moving to Work (MTW) Public Housing Agencies (PHAs) continue to meet the statutory obligation to serve substantially the same number of families as if they had not participated in the MTW demonstration.

HUD-VASH

Notices and Guidance

HUD-VASH Operating Requirements: This notice establishes the policies and procedures for the administration for the administration of tenant-based Housing Choice Voucher (HCV) rental assistance under the Veterans Affairs Supportive Housing (HUD-VASH) program. In this second version of the HUD-VASH Operating Requirements published on March 23, 2012, HUD provides new and clarifying guidance on verification documentation, the addition of family members after the veteran is a participant in the HCV program, PHA termination of assistance, portability moves, reallocation of HUD-VASH vouchers, and Housing Quality Standards (HQS) initial inspections.

Notice PIH 2011-53: Reporting and Portability Requirements for the HUD-Veterans Affairs Supportive Housing (VASH) Program. The purpose of this notice is to revise and extend **PIH Notice 2010-12**. The revisions occur in section 2 (Operating Requirements) regarding Moving to Work (MTW) agencies, section 2.b. (Leasing and Ongoing Reporting) regarding portability, and section 3.d. (PHA Tracking) regarding Voucher Management System (VMS) reporting.

Notice PIH 2011-50: Project-Basing HUD-Veterans Affairs Supportive Housing Vouchers. The purpose of this notice is to reinstate **Notice PIH 2010-23** on the same subject with a significant revision in this section and the addition of section 2e.

HUD-VASH listserv: Click **here** to sign up for the HUD-VASH listserv in order to receive periodic news and information related to the program

HUD-VASH Resource Guide: The VA has developed this in-depth guide mainly for VA Case Managers. However, the information provided may also be helpful for PHAs and other entities that support the HUD-VASH program. The guide can be found on the VA's HUD-VASH page here: **http://www.va.gov/HOMELESS/HUD-VASH.asp**.

Notice PIH 2010-40: Set-Aside Funding Availability for Project-Basing HUD-Veterans Affairs Supportive Housing Vouchers

Portability Attachment: This document may be attached to form HUD-52665, Family Portability Information, in cases where the HUD-VASH family is moving to another PHA's jurisdiction, but the family's case management services will be provided by the initial PHA's partnering VAMC

PIH 2008-37: Reporting Requirements for the HUD-Veterans Affairs Supportive Housing Program

HUD-VASH Questions and Answers: These Qs & As serve as a supplement to the HUD-VASH Operating Requirements published in the Federal Register on May 6 and 19, 2008.
Federal Register Notice - May 6, 2008
Federal Register Notice - May 19, 2008

Resources
Federal jobs for Veterans State and Local HUDVet Resources

- **HUDVET** at (800) 998-9999
- **TDD** (800) 483-2209
- **Fax** (301) 519-5027

Email hudvet@hud.gov
Veterans National Resource Directory

The Energy Performance Information Center (EPIC)

What is EPIC?
The Energy and Performance Information Center (EPIC) is a program designed to collect summary capital fund grant activity and energy efficiency measures (EEM) – planned and completed - being implemented with PIH Capital Fund or Replacement Housing Factor (RHF) grants.

Reporting in EPIC
PHAs are required to report their activities in EPIC on a quarterly basis after the conclusion of each quarter. PHAs must submit a report for **all open Capital Fund and RHF grants** following the schedule below:

Calendar Year Quarter	Federal Fiscal Year Quarter	Reporting Period
1	2	April 1 - April 30
2	3	July 1 - July 31
3	4	October 1 - October 31
4	1	January 1 - January 31

Accessing EPIC
EPIC can be found at: **http://portal.hud.gov/app_epic.** Please add this to your Favorites in your web browser for easy future access.

Registration and User ID
If you had a user ID for Recovery Act Management and Performance System (RAMPS) prior to March 29, 2012, the same user ID will be valid in EPIC. If you were not registered with the RAMPS system, you will need to register as a new user in EPIC.

If you are a Housing Authority user and you do not have a WASS user ID number, you first need to get a Secure Systems log in ID (WASS user ID) and password by going to the Secure Systems user registration page: **https://hudapps.hud.gov/public/wass/public/pha/phareg_page.jsp**. Once you have a Secure Systems logon ID and password, please send an email to **EPICHelp@hud.gov** to request access to EPIC.   In your email request, include your M number, your PHA code, your full name and your office telephone number.

Help!
Email **EPICHelp@hud.gov**
You may also use the password reset self-service utility at: **https://hudapps.hud.gov/reac/wass/resetPwd.html**. For more information, please visit **http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/programs/ph/capfund/epic**

HUD Monitoring of PHA Program Compliance Deadlines for Quarter 1 FY 2013

As part of its internal controls efforts, the Department 's Real Estate Assessment Center (REAC) continuously monitors the timeliness and accuracy of tenant information reported to the Public and Indian Housing Information Center (PIC). REAC performs data comparisons of tenant information reported in PIC to data obtained from other Federal databases to validate the accuracy of tenant-reported Social Security Numbers (SSNs), names, and date of birth. The intended outcome of this monitoring is to identify, reduce, and recover improper payments within HUD's rental assistance programs; improve the accuracy and integrity of tenant data; and to verify Public Housing Agencies (PHAs) compliance with PIC reporting and use of the Enterprise Income Verification (EIV) system.
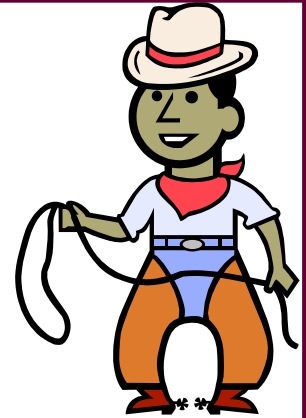

What REAC monitors and what the PHAs should be monitoring on a monthly (m) or quarterly (q) basis:

    PIC Delinquency Report (m)
    PIC Reexam Report (m)
    EIV PHA Usage Report
    EIV Deceased Tenants Report (m)
    EIV Identity Verification Report (m)
    EIV Multiple Subsidy Report (q)
    EIV Immigration Report (m)
    EIV Income Report (m)
    Tenant Unreported Income (m)

If further assistance and/ or questions regarding the notice of deficiencies for the reports due by the respective deadlines, please contact Martha.E.Murillo@hud.gov.

Proactive Exchange Round up!

On February 13, 2012, the 2012 Quarter Proactive Exchange was hosted by the Los Angeles Office of Public Housing. Housing Authorities from Southern California gathered at the HUD Los Angeles Field Office, the HUD Santa Ana Field Office, and the HUD San Diego Field Office to share ideas and information regarding the administration of our programs.

The following topics were discussed by Housing Authority and HUD staff:

- **Newly Assigned HUD Attorney Introduction,** Josh Mason, Attorney-Advisor, Office of General Counsel

- **Fair Market Rents**, Jerry Nakano, HUD Los Angeles Lead Economist, Office of Policy Development and Research

- **Financial Goals for 2013** Laura Lennox, Financial Analyst

- **PIH Notice 2013-03 Temporary Compliance Assistance**, Letitia Henderson, Public Housing Revitalization Specialist

- **Green Physical Needs Assessment,** Johnson Badalpour, General Engineer

- **Carbon Monoxide Poisoning Preventive Action Act of 2010** Johnson Badalpour, General Engineer

- **Ensure Housing Quality and Maintain Affordable Housing Inventory**, Christopher Granger, Portfolio Management Specialist

The next Proactive exchange is May 7. We encourage your participation in this event where valuable information is shared. We always welcome ideas and submissions. Please contact Maria Granata at   ***maria.j.granata@hud.gov.***

Two New Points of Contact

HUD recently set up two email boxes for the following subjects:

1) **Energy Performance Contract (EPC) mailbox** Pih_epc_policy@hud.gov

Send email to the above mailbox if you have any inquiry on green retrofits or general EPC issues.

2) **Public Housing mailbox** publichousingpolicyquestion@.hud.gov

The above mailbox is dedicated to inquiries regarding PH waiting list, occupancy, or general PH issues.

Helpful Links

Two Year Forecasting Tool

PHA staff can use this tool to forecast the relationship between current HCV leasing and future funding.

http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/programs/hcv

The Public Housing Occupancy Guidebook

The Public Housing Occupancy Guidebook is a reference tool to assist PHA staff with issues related to HUD Public Housing occupancy and leasing.

http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/programs/ph/rhiip/phguidebook

REAC Technical Assistance Center

The Real Estate Assessment Center (REAC) Technical Assistance Center analyses data and develops objective performance scores. PHA staff can use the REAC technical assistance for helpful links.

http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/reac/support/tac

POST

At the POST Website, PHA staff can obtain quick access to PIH systems, tools, training opportunities, program requirements, commonly used external websites, PIH contacts for using Public Housing one stop tool.

http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/post

Goodbye to a friend

Percy Taylor, former Facilities Management Specialist in the HUD Los Angeles Office of Public Housing, passed away in February 2013. He retired in 2008 and enjoyed spending time with friends, his children, grandchildren and great grandchildren. He will be deeply missed.

Upcoming Deadlines

http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/post/calendar

Date	Description	HCV	PH	Grants
March				
22	VMS Submissions	X		
27	Set-Aside Funding Application	X		
30	IHBG Funds Annual Performance Report(12/31 FYE)			
31	Audited Due Date (6/30 FYE)	X	X	
31	Submit Board Resolutions Approving Operating Budget (3/31 FYE)		X	
31	FYE Change Request Due (6/30 FYE)	X	X	
April				
4	VMS Reporting Opens	X		
17	Indian Housing Plan (6/30 FYE)			
17	5-Year PHA Plan (6/30 FYE)	X	X	
17	Annual PHA Plan (6/30 Non-Qualified PHAs)	X	X	
17	Capital Fund Program P & E Report (6/30 FYE)		X	
17	Capital Fund Program Annual Statement (6/30 Non-Qualified PHAs First-Time Submission)		X	
17	Civ Rights Cert (6/30 Qual. PHAs)	X	X	
22	VMS Submissions	X		
29	Enterprise Income Verification (EIV) Employee Recertification	X	X	
30	Federal Financial Report for IHBG			
30	Energy Performance Contract Reports, Including M & V Reports		X	
30	Semi-Annual Labor Standards Enforcement Report-Local Contracting Agencies	X	X	X
May				
4	VMS Reporting Opens	X		
16	Unaudited Extension Request (3/31 FYE)	X	X	
18	EPIC Quarterly Reporting		X	
22	VMS Submissions	X		
30	SEMAP Certification (3/31 FYE)	X		
31	Waiver of Due Date for Audited Financial Info. (9/30 FYE)	X	X	
31	Unaudited Due Date (3/31 FYE)	X	X	
June				
4	VMS Reporting Opens	X		
12	FY 2008 CFP Formula and RHF Expenditure End Date		X	
22	VMS Submissions	X		
29	IHBG Funds Annual Performance Report (3/31 FYE)			
29	Public Housing Operating Subsidy Set-Aside Application		X	
30	Audited Due Date (9/30 FYE)	X	X	
30	Submit Board Resolutions Approving Operating Budget (6/30 FYE)		X	
30	FYE Change Request Due (9/30 FYE)	X	X	