



How can I get help from HUD?

Could I get help in Person During the Coronavirus (COVID-19) Pandemic?

No. We cannot accept walk-in visitors at this time; we've suspended face-to-face service to the public until further notice. This decision protects you and our employees during the COVID-19 pandemic.

We will provide services via phone and online while we focus our efforts on serving people most in need.

- **Online** at www.hud.gov You can find information on most of our programs.
 - HUD actions related to the pandemic at www.hud.gov/coronavirus

- **By Phone**

- **Call your local office:** [Eastern half of Missouri - \(314\) 418-5400](tel:3144185400)
[Western half of Missouri - \(913\) 551-5462](tel:9135515462)

We have employees available to help you. Please leave a message and we will return your call as soon as possible.

- **By email:** [Eastern half of Missouri – MOWebmanager@hud.gov](mailto:MOWebmanager@hud.gov)
[Western half of Missouri – KSWebmanager@hud.gov](mailto:KSWebmanager@hud.gov)

- **You Can also Call:**

For Public Housing: 800-955-2232

For Housing Counseling: (800) 569-4287

For Housing Discrimination: 1-800-669-9777 (or 1-800-927-9275 for TTY)

For Multifamily Complaints: 1-800-MULTI-70 (1-800-685-8470)

If your mortgage is insured by FHA: 1-800-Call-FHA (1-800-225-5342) or

Email: Answers@hud.gov

OIG Hotline: (800) 347-3735

www.HUD.gov/contact  www.hud.gov/directory/800

https://www.hud.gov/program_offices/public_indian_housing/about/hotlines

We apologize for the inconvenience and look forward to serving you during this challenging time