



How Can I Get Help from HUD in New Mexico

To help contain the spread of the new coronavirus, the U.S. Department of Housing and Urban Development's Albuquerque Field Office will be temporarily unavailable to visitors. Your safety is our primary concern. Staff will be working remotely to assist you.

HUD will continue to provide services via phone and online.

- **By Phone:**

- **Call our office:** 505-346-6463. Please leave a message and we will return your call as soon as possible.

For TTY call, 800.877.8339

You Can also Call:

For Public Housing: 505-346-7303

For Housing Counseling: (800) 569-4287

For Housing Discrimination: 1-800-669-9777 (or 1-800-927-9275 for TTY)

For Multifamily Complaints: 1-800-MULTI-70 (1-800-685-8470).

- **Online**

- Email Customer Service, NMWebmanager@hud.gov
- At www.hud.gov, you can find information on most of our programs, including HUD information and resources related to COVID-19 at www.hud.gov/coronavirus
- If your mortgage is insured by FHA: 1-800-Call-FHA (1-800-225-5342) or Email: Answers@hud.gov
- The Centers for Disease Control and Prevention (CDC) offers the most up-to-date information on COVID-19. For updates from CDC, please visit www.coronavirus.gov.

We apologize for the inconvenience and look forward to serving you during this challenging time.