HUD Form 50058 Listening Session

Philadelphia | Jacksonville | Kansas City | Denver | Portland | Washington DC



Section 1: Welcome & Purpose

February 21, 2018

Welcome

- Welcome and Opening Remarks
- HUD Form 50058 Listening Session
 - Focus for the past 2 years was moving the PIC 50058 module to a new IT solution and platform. No changes were made to current business processes. Emphasis has been on:
 - Need to improve the availability of PIC;
 - Reduce down time in processing PIC data;
 - Reduce PIC data error rates; and
 - Make enhancements to facilitate PIC integration with multiple vendor applications
 - Next Steps: Concentrate on 50058 <u>business process</u> improvements with the goal of improving accuracy and timeliness of data and lessening the reporting burden for PHAs

What is a Listening Session?

- A meeting to discuss specific topics
 - Where HUD is requesting input on specific topics on the Form 50058
 - Participants are asked to provide information, feedback, and comments on these topics
 - Goal of which is to help HUD better shape future IT solutions and business processes surrounding the Form 50058
- Participant input
 - No intent or expectation to reach agreement or consensus
 - All comments/concerns/alternative ideas are welcomed
 - Sessions do not constitute an agreement of an IT solution or change in business process but the session is designed to share information to help HUD shape future system builds
- Encourage PHA and industry partner engagement throughout future development process

50058 Listening Session - Roadmap

- Initial 50058 Session January 12, 2018 (Washington DC)
 - Participants were PHA software vendors and PHA industry representatives
 - Small group break-out sessions to discuss 3 major topics
 - Summary information of participant feedback from all groups was presented to the larger group
- Topics from the January 12th Session:
 - Topic A (Current Environment): What changes could be made to the 50058 module to enable it to be more efficient and relevant for data collection for PIH programs and other HUD offices?
 - Topic B (Near-Future Environment): What steps should HUD take to ensure that future program changes or initiatives can be easily and seamlessly integrated into PIC 50058?
 - Topic C (Baseline, Archiving & Migration): How should PIC handle changes to the collection and archiving of data as part of the new PIC 50058 module data migration and on an ongoing basis?

50058 Listening Session – Roadmap

(continued)

- Build on conversation with PHA software vendors by convening six
 (6) PHA listening sessions scheduled across the country (February to April, 2018)
- Information from all 50058 listening sessions will be used to hold discussions with HUD program offices that use or are impacted by the PIC 50058. These discussions will impact:
 - PIC 50058 system design;
 - Changes to HUD business processes; and
 - Changes to PHA processes
- HUD will develop list of priority enhancements and 50058 design; implementation schedule; and roll-out of PIC 50058 development timeline

What to Expect: Agenda

1. Welcome and Purpose (9:00 – 9:30)

- 2. Overview of 50058 Module & Status of PIC-NG Development (9:30-10:00)
 - **3. EnVision Center Initiative** (10:00 10:15)
 - **4. Defining the 50058** (10:30 11:15)
 - **5.** Improving **50058** Business Processes (11:15 12:00)

Lunch (12:00 – 1:00)

- 5. Improving 50058 Business Processes continued (1:00-3:00)
 - **6. Implementing the New 50058** (3:00 3:30)
 - 7. Other Considerations & Next Steps (3:30-4:00)

50058 Listening Session Schedule

#	HUD Field Office Location	Date
1	Philadelphia, PA	Wednesday, February 21, 2018
2	Jacksonville, FL	Tuesday, March 20, 2018
3	Kansas City, KS	Thursday, March 22, 2018
4	Denver, CO	Tuesday, April 3, 2018
5	Portland, OR	Monday, April 9, 2018
6	Washington DC	Wednesday, April 25, 2018

Other Items

Cell Phones

- Please remember to turn off cell phones or put your phone on vibrate
- If you need to leave in the middle of a discussion, please do so quietly

Valuables and Materials

 Please take valuables (phones, purses, etc.) with you on break and at lunch

Lunch

- Various locations outside of building
- Will need to come back through security