

REAC UPCS Inspector Identification Badge Credentials

Frequently Asked Questions

(FAQs)

When will I receive my ID credentials?

Once you have successfully completed all training and PIV requirements, you will be notified by IA to provide specific information to confirm your ID profile. After this information is obtained, your ID will be sent to you via UPS within five business days.

What are the guidelines for providing my photo?

Please email REAC.Inspector.Administration@hud.gov for photo specifications.

Once I receive my ID credentials, are there any additional actions required?

Once you receive your badge, please sign the *Issuance of Inspector Identification Badge* letter and return a scanned copy of the letter in PDF file format to REAC_Inspector_Admin@hud.gov within five business days to acknowledge receipt of your ID badge and agreement with the stated requirements. Failure to do so may result in the deactivation of your inspector ID and inspection privileges. Review your ID badge to ensure that all information is correct. If revisions are needed, please contact IA immediately.

What should I do if my badge is lost, stolen, or damaged?

If your badge is lost, stolen or damaged, contact Reac_Inspection_Aministration@hud.gov immediately, and a new badge will be issued. During this time, you may use your driver's license or state issued ID until the new ID is issued. Please return damaged badges to the following address:

U.S. Department of Housing and Urban Development
Office of Public and Indian Housing
Real Estate Assessment Center
550 12th Street, SW, Suite 100
Washington, DC 20410

Can I show my ID during the introduction and store it away?

You must display the HUD-issued photo identification badge during the entire inspection. Failure to properly display ID may result in IA action(s).

What information will be listed on my ID?

The information on your IID badge will include the following:
Photo, Full Name, M or I ID Number, Height, Sex, Eye Color, Issue Date, Expiration Date

What to do if my badge is near its expiration date?

IA will contact you 60 days prior to your badge expiring.
You will be required to provide a new photo.
You must return your old ID badge prior to issuance of new ID.

What is the earliest a new badge can be renewed before expiring?

Your ID can be renewed 60 days prior to the expiration date, with the following exceptions:
Badge is damaged
Significant change in appearance

If I'm decertified, what do I do with my badge?

De-certified inspectors must immediately return the HUD-issued ID badge to the following address:
U.S. Department of Housing and Urban Development
Office of Public and Indian Housing
Real Estate Assessment Center
550 12th Street, SW, Suite 100
Washington, DC 20410

Who do I contact or email for badge related questions?

Please email REAC_Inspector_Admin@hud.gov

Note: Do not iron or expose your badge to excessive heat. Do not punch holes on your ID for use with key chains or necklaces; this will be considered defacing the badge.