

REAC UPCS Inspector/Inspector Candidate

Badge Frequently Asked Questions

(FAQs)

1. Why didn't I get a badge?
 - IA will create and issue badges to certified inspectors that have successfully completed and passed the PIV process. Inspectors will then be notified by IA to provide a current photo, eye color, and height. Inspectors must submit all required information within the timeframe established by IA.
2. What are the guidelines for providing my photo?
 - Please contact REAC_Inspector_Admin@hud.gov for photo specifications.
3. What to do after badge is received?
 - Once you receive your badge, please sign the letter attached where indicated below and return a scanned copy of the letter in PDF file format to REAC_Inspector_Admin@hud.gov within five business days to acknowledge receipt of your IID badge and agreement with the stated requirements. Failure to do so may result in the deactivation of your inspector ID and inspection privileges. Review your IID badge to ensure that all information is correct. If corrections are needed, please contact IA immediately.
4. What should I do if my badge is lost, stolen or damaged?
 - If your badge is lost, stolen or broken, please contact Reac_Inspection_Aministration@hud.gov immediately, and a new badge will be issued. If your badge is broken a new badge will be issued once the old badge is received. Please return to the old badge to the following address:
U.S. Department of Housing and Urban Development
Office of Public and Indian Housing
Real Estate Assessment Center
550 12th Street, SW, Suite 100
Washington, DC 20410
5. What should I know about this badge?
 - You must display the HUD-issued photo identification badge during the entire inspection. The information on your IID badge will include the following:
Photo
Full Name
ID Number
Height
Sex
Eye color

Issue date

Expiration date

6. What to do if my badge is expiring?
 - IA will contact you 60 days prior to your badge expiring. You will be required to provide a new photo. Before we can issue a new badge you must return your old ID badge.

7. What is the earliest a new badge can be renewed before expiring?
 - 60 days, with the following exceptions:
 - Badge is damaged
 - Significant change in appearance

8. If I'm decertified and fail to maintain an active certification what do I do with my badge?
 - De-certified inspectors must return the HUD-issued ID badge to the following address:
U.S. Department of Housing and Urban Development
Office of Public and Indian Housing
Real Estate Assessment Center
550 12th Street, SW, Suite 100
Washington, DC 20410

9. How do I take care of my ID badge?
 - Treat your badge as you would any other valuable possession. Do not iron or otherwise expose your badge to excessive heat. Do not punch holes in the badge for use with key chains or necklaces; this is considered defacing the badge. We also ask that you do not use any tape or stickers on the badge.

10. Who do I need to contact regarding questions relative to badges?
 - Please contact REAC_Inspector_Admin@hud.gov